

## Preferred Customer 20% Rebate Program



## What is a Preferred Customer?

A Preferred Customer is any Engage Global Customer who sets up an active Monthly Direct Order account. (MDO)

## What are the benefits of being a Preferred Customer?

Preferred Customers receive a 10% rebate on their first MMF order and 20% rebate on future MMF orders.

## What are Engage Bucks?

Engage Bucks are like real money that can be used to buy MMF. A Preferred Customer can redeem Engage Bucks dollar-for-dollar when purchasing MMF.



- Jim now has a total of \$21 "Engage Bucks" credit!
- Jim continues to receive his Monthly Direct Order every month, earning a 20% credit off of each order.
- As soon as Jim has accumulated \$70 of Engage Bucks, he can redeem that \$70 for one box of MMF (not including shipping & handling charges)

## How do I redeem my Engage Bucks?

Every Preferred Customer has an Engage Bucks account. Simply log-in to your account and use your Engage Bucks to order MMF.

## What else should I know about Engage Bucks?

- It is important to remember that you need to have an active Monthly Direct Order set up to earn and to redeem Engage Bucks.
- Preferred Customers cannot redeem Engage Bucks for a partial amount of product total. Customers must have the total product amount in Engage Bucks before they can be used to purchase MMF.

## What's the Catch?

There is no catch! As long as a Customer has an active Monthly Direct Order, they can earn and redeem Engage Bucks to get more MMF!

## What's the risk of signing up for a Monthly Direct Order?

No risk!!! Customers are free to cancel at any time! Simply call Member Services and we will cancel your Monthly Direct Order without any hidden fees or hassles.

## How does the Engage Bucks Program work?

### Here is an example:

- Jim has just enrolled as an Engage Global Preferred Customer by purchasing one box of MMF at \$70 and activating his Monthly Direct Order account.
- Jim will receive a 10% credit for his first purchase, totaling \$7 of "Engage Bucks" credit.
- Now that Jim has an active Monthly Direct Order account, his order is automatically processed the following month and he receives his second box of MMF (at \$70).
- This time, Jim receives a 20% credit for having an active Monthly Direct Order account, totaling \$14 of "Engage Bucks" credit.

Special Note: Preferred Customers must maintain an active Monthly Direct Order account to qualify for “Engage Bucks”. If Preferred Customers cancel or fail to make a Monthly Direct Order, their “Engage Bucks” account will be put on hold. The Preferred Customer will have a 30-day grace period to re-activate their Monthly Direct Order account before their accumulated “Engage Bucks” will be cancelled. Engage Bucks cannot be used to pay for Monthly Direct Orders. Engage Bucks credit have no cash value and are only redeemable for product.



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